Suzanne M. Cohen LCSW LifeDesign Behavioral Health 57 Cooper St. Suite B Woodbury, NJ 08096

Dear Client,
Welcome to LifeDesign Behavioral Health. We appreciate you taking the time to
complete this intake packet to insure that we have accurate information in your file.
Sincerely,
Suzanne Cohen, LCSW
Licensed Clinical Social Worker

LifeDesign Behavioral Health Information and Consent for Treatment

We are pleased that you have selected **LifeDesign Behavioral Health**. This document is designed to ensure that you understand our professional relationship.

I. Client Agreement

All the clinicians at **LifeDesign Behavioral Health** are experienced and professionally trained.

The model of treatment within LDBH involves weekly mental health therapy with clients who are willing and able to work on their mental health issues. Some clients need only a few sessions to achieve their goals, while others may require months or years of counseling. We desire to work with clients who have the capacity to resolve their own challenges with our assistance.

The number of sessions will be decided between you, your therapist (and your insurance company if you are using insurance to cover treatment cost).

Although your sessions may be very intimate psychologically, it is important for you to realize that it is a professional relationship rather than a social one. Please do not invite your counselor to relate to you in any way other than in the professional context of your counseling sessions. We will keep confidential anything that you say to your counselor with the following exceptions: (1) you direct us to tell someone else, (2) we determine

that you are a danger to yourself or others, or (3) we are ordered by a court to disclose information. Also, (4) it is mandatory that we report child abuse.

If at any time for any reason you are dissatisfied with services you receive, please let your counselor know.

Sessions are approximately 45 minutes in duration. Please note that it is impossible to guarantee any specific results regarding your counseling goals. We will help you identify your issues, but it is up to you to do the work. Together we will work to achieve the best possible results for you. Our policy is that no weapons of any kind are permitted in any of our offices.

Therapy/treatment can be terminated by either the client or the clinician under the following circumstances: 1) If either the client or the clinician/psychiatrist believes therapy/treatment is not being helpful to the client; 2) If the client is not complying with those elements of therapy/treatment essential for progress; 3) If the client's behavior or the behavior of someone in a relationship with the client is harmful or potentially harmful to other clients or the clinician/psychiatrist.

II. Legal Issues

If you are in the midst of any type of legal issue such as litigation, a dispute with your employer, separation or divorce, please inform your counselor immediately. Please be aware that in child custody cases, we typically need signed permission from both parents, and that medical records are frequently subpoenaed when litigation is involved. Authorizations to release information regarding legal matters must be on LDBH letterhead. Please remember that LifeDesign Behavioral Health has no control of, or responsibility for how information is handled once it is released to third parties. If you are using your insurance, and that insurance provider changes or your card numbers or co-pay changes, please let us know as soon as possible. It is your responsibility to bring this to our attention.

III. Cancellation/Office Hours

In the event that you will not be able to keep an appointment, you must notify us 24 hours in advance. If we do not receive such advance notice, you will be responsible for paying a \$25.00 cancellation fee (not covered by insurance) at the discretion of your

therapist. Our offices are open during regular business hours and our voice mail system for leaving your therapist a message is available 24 hours a day.

IV. Emergencies

LifeDesign Behavioral Health is an outpatient facility. Our clinicians cannot assume responsibility for client's day to day functioning, as some more intensive treatments are designed to do. It is the responsibility of the client to discuss expectations of after-hours care with the therapist upon intake so that, if necessary, an appropriate referral can be made. In the case of an emergency, when a client fears harm to him/herself or another, please dial 911or go to your nearest emergency room, as we are not an emergency facility.

V. Social Networking

It is the policy of **LifeDesign Behavioral Health** that employees do not accept requests for friendship, follows or connections from clients or solicit themselves to clients as friends on social networking sites such as Facebook, Twitter, and MySpace. This list is not exhaustive and applies to non-active and active clients for a minimum of two years after discharge.

My signature below indicates that I grant consent for LifeDesign Behavioral Health to provide psychological services and counseling to myself and/or minor members of my family. I also acknowledge that I have received a copy of *Client Rights and Responsibilities (pg.5-6)*, and *Crisis/Emergency Procedures (pg.22)*. My signature also indicates that I have received information with which I can express any dissatisfaction.

Client/Guardian Signature	Date
Client/Guardian Signature	Date
Therapist Signature	Date

VI. Insurance Assignment
I, the undersigned, have insurance coverage with and
assign directly to LifeDesign Behavioral Health all medical benefits. If my insurance
company does not cover for any reason, I agree that I am financially responsible for all
charges. I also hereby authorize LDBH to release all information necessary to secure
the payment of benefits.
I authorize the use of this signature on all my insurance submissions.
Client/Guardian Signature
Date
VII. To Parents of Adolescents
I understand the need for confidentiality between my son/daughter and his/her therapist
and that confidentiality will be maintained unless the therapist determines that my
son/daughter is a danger to self or others.
Parent/Guardian Signature
Data

Clients' Rights and Responsibilities Statement Statement of Clients' Rights

- *Clients have the right to be treated with dignity and respect.
- *Clients have the right to fair treatment; regardless of their race, religion, gender, ethnicity, age, disability, or source of payment.
- *Clients have the right to have their treatment and other client information kept private.
- *Client treatment records may be released without client permission only if an emergency happens or if required by law.
- *Clients have the right to easily access timely care in a timely fashion.
- *Clients have the right to know about their treatment options. This is regardless of cost or coverage by the client's benefit plan.
- *Clients have the right to share in developing their plan of care.
- *Clients have the right to information in a language they can understand.
- *Clients have the right to have a clear explanation of their condition and treatment options.
- *Clients have the right to information about **LifeDesign Behavioral Health**, its practitioners, services and role in the treatment process.
- *Clients have the right to information about clinical guidelines used in providing and managing their care.
- *Clients have the right to ask their provider about their work history and training.
- *Clients have the right to give input on this Clients' Rights and Responsibilities policy.
- *Clients have a right to know about advocacy and community groups and prevention services.
- *Clients have a right to freely file a complaint or appeal and learn how to do so.
- *Clients have the right to know of their rights and responsibilities in the treatment process.
- *Clients have the right to receive services that will not jeopardize their employment.
- *Clients have the right to list certain preferences in a provider.

Statement of Clients' Responsibilities

- *Clients have the responsibility to treat those giving them care with dignity and respect.
- *Clients have the responsibility to give providers the information they need, so providers can deliver the best possible care.
- *Clients have the responsibility to let their provider know when the treatment plan no longer works for them.
- *Clients have the responsibility to discuss concerns about their care.
- *Clients have the responsibility to follow the treatment plan
- *Clients have the responsibility to tell their provider and primary care physician about medication changes, including medications given to them by others.

- *Clients should call their providers with a minimum of 24 hours notice if they are not able to keep an appointment.
- *Clients have the responsibility to pay their co-pay at the time of service and to inform the provider of any change in their insurance or required copay.
- *Clients have the responsibility to openly report concerns about the quality of care they receive.
- *Clients are ultimately responsible for payment should their insurance decline payment for any reason.

For New Jersey Only-- Statement of Client Rights (N.J.A.C. 10:37-4.5(b) & (h) 1-6

- 1. The right to be free from unnecessary or excessive medication.
- 2. The right to not be subjected to non-standard treatment or procedures, experimental procedures or research, psycho-surgery, sterilization, electro-convulsive therapy or provider demonstration programs, without written informed consent, after consultation with counsel or interested party of the client's choice.
- 3. The right to treatment in the least restrictive setting, free from physical restraints and isolation.
- 4. The right to be free from corporal punishment. 5. The right to privacy and dignity.
- 6. The right to the least restrictive conditions necessary to achieve the goals of treatment/services.

 My signature below shows I have been informed of my rights/responsibilities and understand them.

 Client_______ Date_____

 Legal Guardian_______ Date______

PSYCHIATRIC ADVANCE DIRECTIVE

On November 3, 2004, Governor Rendell (PA) signed into law Act 194, which allows you to create a Psychiatric Advance Directive for mental health care, usually used for inpatient treatment. This is a tool that helps you plan ahead for the mental health services and supports that you might want to receive during a crisis if you are unable to make decisions for yourself at that time. It allows you to document your decisions about your treatment before it is needed, for example, your choice of hospital, types of treatment and who should be notified. A blank copy of a Psychiatric Advance Directive may be available in the office you visit upon your request.

Psychiatric Advanced Directive Questions Do you have a Psychiatric Advanced Directive? Yes ____ No____ If you do have one, will you provide a copy to TLP/LCS? Yes ____ No ___ If you want one, please ask for it from your psychiatrist or clinician. Client signature_____ Date_____ Legal Guardian signature_____ Date_____

HIPAA PRIVACY POLICY

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

LifeDesign Behavioral Health is committed to protecting your information.

You have the right to inspect and receive a copy of your records.

All responses to requests for PHI will be limited to the minimum amount of information needed to accomplish the purpose of the request or disclosure.

LifeDesign Behavioral Health may use or disclose individual's Protected Health Information (PHI), as defined in the Health Insurance Portability and Accountability Act of 1996, for the purpose of conducting, planning and directing your treatment, making or obtaining payment for care, or otherwise allowed by HIPAA. We may use or disclose your PHI for purposes permitted or required by federal, state, or local law, for example, if we are court ordered, or we determine that you are a danger to yourself or others.

Also, it is mandatory that we report child abuse. Finally, you may give us permission to release your information.

We do not share your information with anyone for their own marketing purposes. For this reason we are not required to obtain and "opt-in election," or an "opt-out election."

The HIPAA Privacy Officer will receive questions or complaints with regard to the use and disclosure of PHI.

PATIENT DISCLOSURE AUTHORIZATION (HIPPA)

It is acceptable for	you to leave information	on the following phone numbers inclu	ding
appointment remine	ders: Ph#:	Ph#:	
It is acceptable for	you to speak with only t	ne following family member(s)/friend(s) regarding my
treatment:			
Name:	Ph#:	Relationship:	
Name:	Ph#:	Relationship:	
I have read the HII	PAA Privacy Policy an	d Patient Disclosure Authorization.	
Signature		Date	

LifeDesign Behavioral Health DEPRESSION SCREENING

Name	Male/Female Age	Date
Please write the appropriate response as felt du Feelings Never or Rarely(0) Sometimes(1) C	•	weeks.
I feel sad I feel like a failure		
I have lost interest in my work		
I do not look forward to the future		
I feel guilty I have lost interest in my hobbies		
I feel that others do not like me		
I am unhappy with myself		
I doubt my own judgment		
I am easily frustrated		
I wish I were dead		
I feel lonely		
I avoid being around people		
My eating patterns have changed i.e. Overeati	ng or loss of appetite	
I have suicidal thoughts		
I deserve to be punished		
I have difficulty making decisions I fell emotionally shut down		
I feel worn out		
I feel worthless		
I am not interested in sex		
I feel hopeless		
I blame myself for other people's problems		
I feel spiritually dead		
I have difficulty paying attention		
Total Scores		
Sum Total of Scores		

LifeDesign Behavioral Health INITIAL SYMPTOM CHECKLIST

Name:
Today's Date:
Cell phone:
Email:
What is the reason(s) for coming to treatment at this time? Describe 12 primary concerns.
Please describe 12 goals you would like to achieve by coming to LifeDesign Behavioral Health
Please rate the symptoms you have been experiencing in the last week on a scale of 0 to 3
Has not happened in the last week = 0 Has happened 12 days this past week =1 Has happened 34 days this past week =2 Has happened 57 days this past week =3
Sleeping Less Than 6 hours most nightsSleeping More Than 10 hours most nightsUnable to get to sleepUnable to stay asleepUnable to get back to sleep
In past month Please check decreased appetite (lostlbs)increased appetite (gainedlbs) Feeling anxious Feeling overwhelmed Feeling hopeless Panic attacks

 Sweating that is not due to exercise or heat
 Sudden pounding heart
 Sudden shortness of breath
Feeling dizzy or unsteady
 Fear of losing control or going crazy
Fear of dying
Excessive worrying or obsessions
 Fear of talking with others
 Not wanting to leave the house
 Fear of traveling in a car, bus, train, or plane
 Feeling depressed
 Thoughts of homicide
 Thoughts of suicide
 Isolating or avoiding interaction with others
 Having negative thoughts about your future
 Having negative thoughts about yourself
 Having negative thoughts about your situation
 Feelings of apathy or indifference
 Feeling lonely
 Being tearful
 Feeling overly guilty
 Feeling or thinking that you are worthless or don't matter
 Thinking or feeling like you deserve to be punished
Having trouble remembering things
 Having trouble concentrating
 Feeling unable to go to work, school, etc.
 Feeling unable to keep up with family and social life
 Thoughts of hurting yourself
I have hurt myself by (cuttingsubstances not eating
 overeatingpurging) (check all that apply or describe other ways)
 · · · · · · · · · · · · · · · · · · ·
Impulsive behavior
Thoughts ranging from great selfconfidence to severe self-doubt
Feeling and thinking that you just don't need sleep
 Being much more talkative or speaking faster than usual
Having irrational thoughts or fears
Engaging in compulsive behavior
Feeling confused
Feeling restless or on edge
Having mood swings
Having problems in relationships
Feeling irritable, angry or argumentative (circle all that apply)
Feelings of unreality or detached from oneself
Nightmares
Having racing thoughts
Restricting your food intake

 Binging on food Purging Using diet pills, laxative or diuretics (circle all that apply) Obsessing over food or counting calories Weighing yourself Having negative thoughts about your body Avoiding eating around or with others Exercising compulsively or excessively
TOTAL SCORE
Thinking about reasons you are seeking counseling services, which response(s) are
true for you?
I am hoping this place will help me to better understand myself.
As far as I'm concerned, I don't have any problems that need changing.
I am already doing something about the issue that is bothering me.
I am not the one with the problem, so it doesn't make sense for me to be here.
I have a problem and I really think I should work on it.
I worry that I might slip back on a problem I have already worked on, so I am here to
prevent that from happening.
I thought that once I had worked on the problem I would be free of it, but sometimes
still find myself struggling with it.
Counseling is usually a process that takes place over time. Most counseling clients are
helped when they attend weekly sessions for at least 6-8 weeks. How likely is it that you
will come for weekly appointments?
1. Very unlikely. I doubt that I would attend on a weekly basis.
2. Somewhat likely. I am curious, but a little skeptical about the process.
3. Possible, though I might miss a few times.
4. Somewhat likely. I am pretty sure I would attend on a regular basis.
5. Very likely. I am fully committed to doing whatever it takes to address my concerns.
Choose a number:

INITIAL CLIENT INFORMATION PERSONAL DATA INVENTORY

Client Name:					
Address:	City:		S	State: _	Zip:
Home Phone:	I	Busines	s / Cell Ph	none: _	
Date of Birth:	Gender:	: M	F S	exual C	rientation
Occupation/School:					
Relationship Status: Single Mar	ried Part	ner/Civil	Union	_Separ	ated
Divorced Widowed					
Who do you live with:					
RELATIONSHIPS AND FAMILY II Name of Partner:Oc	/	Address	:		
Is your partner willing to come for o	-				Not sure
Have you ever separated? Yes	_				
Have either of you ever filed for div					
Date of Marriage/Union:					
When?					
List children and ages (where do the	hey live?)				
Please list 1-2 emergency contact Physical Health Emergency and contact phone number:					

RELIGIOUS BACKGROUND Denominational preference: Church attended in childhood: Religious background of spouse: Is faith an important part of your life? **HEALTH HISTORY** List all important illnesses present or past, injuries, handicaps, or learning disabilities: Do you currently have, or have you ever had any of the following health problems? High blood pressure ____ Yes ____ No Kidney disease ____ Yes ____ No Heart disease ____ Yes ___ No Jaundice of liver ____ Yes ___ No Stroke ____ Yes ___ No Anemia ___ Yes ___ No Diabetes ____ Yes ____ No Thyroid/endocrine ____ Yes ____ No Cancer ____ Yes ____ No STD ____ Yes ____ No Asthma Yes No Ulcer/gastritis Yes No Head injuries ____ Yes ___ No Epilepsy/seizure ___ Yes ___ No Date of last medical exam: _____Family Doctor:_____ Phone: Address: List known allergies and negative reactions to drugs:

HISTO	RY	OF PRESE	NT CONDI	TION				
Why a	Why are you seeking treatment at this time?							
When	did	the problem	first occur?	Were ther	e any preci	nitating eve	nts? Is this	the first
occurre		•			- a, p a.,	prioriting 5 v 5		
CURR		MEDICAT Medication	IONS Dose(mg)	Frequency	Duration	Compliant	Start Date	Effective
- Condition	<u> </u>	modioation	Dood(iiig)	Troquonoy	Duration	Yes No	Start Bato	Litotivo
(SA)		S TREATMI are In-patie				, ,		
Date	Pro	ovider		L	evel of Care *	Duration	Condition (MH/SA)	Outcome
							, ,	
Do you	ı ha	ve an individ	dual therapi	st? If so, p	ease provid	le his/her in	formation.	
Curren	it Th	nerapist Nan	ne:					
Addres	SS: _							
Phone	:			_				
Will yo	u be	e returning to	o your curre	ent therapis	st? Yes	s No If	not, why no	ot
		· · · · · · · · · · · · · · · · · · ·			·			

Do you have a psychiatrist? If so, please provide his/her info	rmation.
Current Psychiatrist Name:	
Address:	
Phone:	 _
Will you be returning to your current psychiatrist? Yes _	No If not, why not
List Previous Medications:	
SUICIDAL IDEATION	
Is there evidence of suicidal ideation? Use the following scal	e and describe:
0=No 1=Yes 2=Suspected 3=Unknown	
Ideation	
Intent	
Plan	
History of violent behavior	
Need for physical restraint	
HOMICIDAL IDEATION	
Is there evidence of homicidal ideation? Use the following so	ale and describe:
0=No 1=Yes 2=Suspected 3=Unknown	
Ideation	
Intent	
Plan	
History of violent behavior	
Need for physical restraint	

Describe your primary support (i.e. Spouse, Parent, Significant Other):
What is the attitude of your primary support regarding treatment? \Box N/A \Box Supportive \Box
Willing to be involved □ Passively opposed □ Actively opposed
How is your situation affecting your relationships with family members?:
FAMILY HISTORY
Parental/guardian unit (nos. of parents): □ 1 parent (specify which one) □ 2 parents
Siblings: # of siblings, birth order:
Type of relationship with family: □ Poor □ Fair □ Good
How would client describe childhood: □ Poor □ Fair □ Good □ Other
Socioeconomic status (class): □ Lower □ Middle □ Upper
Family history of illness:
Is there any history of mental health or substance abuse diagnoses in your family?
Yes/No/Unknown
(If yes, place an X in the appropriate box below and specify mental health diagnosis, if
known, e.g. depression, anxiety, alcoholism, etc.)
ABUSE ASSESSMENT Check if any of the following apply
As a child or adolescent, have you ever been abused: Physically Emotionally Sexually
As an adult, currently or ever have you been abused: Physically Emotionally Sexually
As an adolescent have you ever abused someone else: Physically Emotionally Sexually
As an adult have you ever abused someone else: Physically Emotionally Sexually

How and v	ZATION with whom do you spend leisure tii	me?	
	_		
•	your strengths, needs, abilities, tre	•	iterests and/or
hobbies: _			
EDUCATI	ON HISTORY		
Dates	Schools attended	Performance	Degree obtained
Do you ha	ive any reading difficulties? No	o Yes If Yes, pleas	e
describe_	,		
	vour primary language? Voc	No if No places do	
	your primary language? Yes _	No II No, please de	scribe your primary
DI I			
Please de	scribe any school problems or cor	ncerns:	

EMPLOYMENT/FINANCIAL SUPPORT STATUS □ Occupation: 1=Unskilled (labor) 2=Semiskilled (service worker) 3=Not in labor force 4=Skilled (craftsman) 5=Manager/administrator 6=Clerical/office 7=Professional/technical □ Employment pattern, past year: 1=Unemployed 2=Full time 3=Part time (irreg. Hrs.) 4=Part time (reg. hrs.) 5=Disability 6=Retired 7=Other:_____ Other sources of income (check all that apply): □ Mate/spouse □ Family □ Friends □ Unemployment □ Welfare/public assistance □ Illegal activity (specify) _____ □ Other **EMPLOYMENT HISTORY** Most recent first Employer/job Dates Reason for leaving To what extent does your current problem affect the following areas? 0=Not at all 1=Mild 2=Moderate 3=Severe Clarify if problems related to Psych, Chemical Dependancy, or Dual DX Voc/Ed Social/Envt _____ ___ Development _____ Familial Behavioral Legal Financial Are you or do you anticipate being involved in any legal proceedings? ___ YES ___ NO If yes, please explain: SUBSTANCE USE HISTORY Have you ever used drugs before for purposes other than medical? Yes No If Yes, please explain below:_____

Substance Date of last use
Amount Frequency and normal use
Current duration of frequency
Age at 1st use
Route*
Alcohol
Nicotine
Cannabis
Cocaine/crack
Amphetamines:
Ritalin/ Benzedrine/
Methamphetamine/
Benzodiazepines:
Xanax/ Ativan/ Klonopin/
Valium
Sedatives/ hypnotic:
Heroin/ Methadone/
Percocets/ Darvocet/
Oxycodone/ Codeine/
Fentanyl/ Morphine
Hallucinogens:
LSD/ Mushrooms
Barbiturates
Inhalants
Prescription meds:
Other drugs:
* Route: 1=Oral, 2=Smoke, 3=Nasal, 4=Intravenous5=Intramuscular injection
How long was the most recent period of abstinence?
Ever experienced any of the following withdrawal symptoms?Seizures
DT's Hallucinations
Is there evidence of an addict living in the house? (Y/N)
Do you have any non-chemically dependent social contacts who would be available to
provide meaningful support during recovery? (Y/N)
Do you currently smoke cigarettes?(Y/N) Have you in the past?(Y/N)
If Yes, Number of cigarettes daily duration of use years
Past cigarette use: Duration of use year

Patient Care Communication Form

Physician's Name	Telephone Number		
Address			
Dear Doctor			
Your Patient,	was recently referred by		
We hope that the following information will b Date of Initial Consultation:	e helpful in coordinating this patient's care. Date of Next Appointment:	_	
Treatment Recommendations:			
Medications:			
Please call if further information would be he	lpful.		
Clinician's Printed Name	Phone #:		
Address			
Sincerely,			
This information has been disclosed to you from records the of the records are so protected, Federal Regulation (42 CFR Painformation unless further disclosure is expressly permitted by permitted by 24 CFR Part 2. A general authorization for releating The Federal rules restrict any use of the information to crimin AUTH	IPIENT OF INFORMATION confidentiality of which may be protected by federal and/or state of the prohibits you from making any further disclosure of this by the written consent of the person to whom it pertains, or as of see of medical or other information is NOT sufficient for this purpally investigate or prosecute any alcohol or drug abuse patient HORIZATION hereby authorize	therwise pose.	
Patient's Name	Print Treating Clinician's Na	me	
(PCP) named above.	·		
I may revoke this authorization at any time except to the exte this authorization, it will expire one (1) year after I have termin	nt that the action has been taken in reliance upon it. If I do not nated treatment.	revoke	
Print Name of Patient or Guardian Date	ID Number Date of Birth		
Signature of Patient or Guardian Date	Date		

LifeDesign Behavioral Health

Financial Responsibility Agreement & Authorization to Release Information to Insurance Company

The **LifeDesign Behavioral Health** agrees to provide me outpatient services for a fee. In return, I agree to pay the amount agreed upon per session. I understand that payment is due at the time of service, and that my balance must be paid by completion of my treatment. If for any reason I am not able to make a payment, I will inform my therapist before treatment to discuss options.

Cash and personal checks are acceptable for payment. There is a \$25.00 service charge for all returned checks. We can provide you with a receipt for fees paid if you would like. Check with your insurance company to determine if your coverage honors outpatient counseling provided by your clinician. Please note that many insurance companies require audits that request information about symptoms, diagnosis, and treatment. By using insurance you are granting permission for us to communicate confidential information to your insurance company.

Any changes in your insurance plan or card numbers, **please call 856-304-0578 to update your information immediately.** I am aware that I am fully responsible for any services provided to me or my family members in the event that my insurance is no longer valid.

Authorization to release Information to my insurance company:

My signature below indicates my permission for **LifeDesign Behavioral Health** to bill my insurance for payment. I give my permission to disclose information such as my diagnosis, my medication and dates I will be attending, as well as other pertinent information in order for my insurance company to grant authorization of my attendance.

Patient signature	Date		Clinician signature	Date
Parent/Guardian signature		Date		
PAYMENT OPTIONS				
Personal Check	Cash			

Crisis/ Emergency Procedure

LifeDesign Behavioral Health is dedicated to assisting you through difficult life transitions. However, we have limits in our ability to assist you. In particular cases, we do not offer crisis services, such as 24-hour hotline or emergency sessions after regular hours. This means we are typically unable to provide immediate responses to calls that come in after business hours. Please take the following steps if you find yourself in a crisis situation or struggling in such a way that requires immediate attention.

- 1) IF IT IS A MEDICAL EMERGENCY PLEASE CALL 911 FIRST.
- 2) Call the 24-hour crisis hotline in the country /city in which you reside. You can call 1-800-SUICIDE (784-2433) from anywhere in the U.S. toll free.

Pennsylvania

Easton 610-252-9060
Bucks County Upper 215-257-6551
Bucks County Central 215-245-2273
Bucks County Lower 215-785-3785
Centre County 1-800-643-3432
Chester County 610-918-2100
Norristown- Montgomery County 800-452-4189
Montgomery County 610-279-6100
Philadelphia 215-686-4420
Delaware County 610-447-7600 / 610-237-4210
Lancaster County 717-394-2631
York County 717-632-4900

New Jersey

Atlantic County 24 hours 609-344-1118 Burlington County 609-835-6180 Mercer County 800-273-8255 Camden County 856-428-4357 Gloucester County 856-845-9100

Delaware

From anywhere in state – toll free 800-262-9800 From anywhere in state - local 302-761-9100

Maryland

From anywhere in state 800-422-0009

3) Our office staff is available from 9am-5pm Monday through Friday.

Voice mail is available for you to leave messages at any time day or night.

4) For after hours emergencies, dial 911 or go to your nearest emergency room, as we are not an emergency facility.